



National Finance Center Customer Notification

Date of Notification: April 15, 2009

Subject: NFC Problems with Incoming Calls- Update

Database/Customer(s) Affected: All Customers

Dear Customer:

NFC has resolved the problem. It was a problem with our service provider, AT&T. We will continue to monitor the phone lines to ensure there are no future interruptions.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov

DL/M3-09-013/012

Tip of the Week

Check out the Announcements section of NFC's Homepage at www.nfc.usda.gov to view important messages as they relate to current payroll/personnel issues.